

Freeware? Not for this ISP

A premiere Internet Service Provider (ISP) located in the central U.S. offers 56K dial-in, a range of DSL, and T1 and DS3 dedicated access services to thousands of customers.



Situation

The ISP was using a freeware-based RADIUS server that had worked well for several years. One day the server suffered a hardware failure that could not be easily recovered. The engineers purchased a new machine, re-built the system, and re-installed all of the software, including the free RADIUS software. Backups were restored, everything was turned on, but the system did not respond. Numerous actions were taken to restore the RADIUS server, but nothing worked.

The RADIUS server was down for two days, which meant that the ISP's users could not be authenticated and thus were denied access to the network. For two days none of the ISP's customers could connect to the Internet and they were getting angry.

Solution

The ISP needed a stable RADIUS server fast. The lead network administrator remembered Interlink Networks from a tradeshow, and knew that Interlink's RADIUS server was based on the proven Merit RADIUS Server, which is widely deployed by ISPs throughout the world. He needed a stable, high performance RADIUS server at a reasonable price. He searched the Internet to find Interlink Networks and requested a price quote. He placed an order with his credit card and immediately downloaded the Interlink Networks RAD-Series RADIUS server.

Easy Installation was Key

The RAD-Series software was very easy to install, and ***within one hour, the network was back up and running***. He was extremely pleased with his purchase, and decided to protect his investment and peace-of-mind by purchasing unlimited e-mail and telephone technical support should the unexpected strike again.

"Once I had the Interlink Networks RAD-Series RADIUS Server, I could go home and go to sleep, after being up for 36 hours. They had exactly what I needed, and saved my network and my customers."

- Lead Network Administrator

A Lesson on Freeware

When your RADIUS server is up and running, it's "out of sight, out of mind". When the server is down, your entire business could be down. For Internet Service Providers, the RADIUS server is a mission critical component.

Interlink Networks offers the leading Linux-based RADIUS server. The RAD-Series RADIUS server is a fully tested Carrier-grade solution that comes with complete documentation, regularly tested enhancements and upgrades, and both e-mail and call-in support services.

If you're leery about depending on open source solutions that aren't tested to Carrier-grade standards and don't provide a dedicated support team to resolve your problems quickly, take a look at Interlink Networks' RAD-Series RADIUS server.



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Interlink Networks delivers the most powerful, robust, and scalable RADIUS server solutions on the market. Since 1991, our RAD-Series Servers have provided access management solutions to some of the largest Carrier and Service Providers around the world.

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